

Investigative Response

Overview

Investigative Response provides on-site investigative services, analysis, and assessment to support a variety of near real-time support services. Our incident response specialists initially provide support and advice, efficiently, expeditiously and with confidentiality. If determined that the issue can be handled internally to the organization, our specialists will consult the organization as to the appropriate actions to take. If the incident cannot be handled internally, we deploy specialist(s) to perform on-site incident management, develop an action plan to secure the impacted systems, and support the organization in restoring operations.

Benefits

Recognizing what constitutes a security incident is crucial to minimizing the impact an incident might have. In general, incidents may be defined as deliberate electronic attacks on the communications or information processing systems. Whether initiated by a disgruntled employee, a malicious competitor or a misguided hacker, deliberate attacks often cause damage and disruption equal to or greater than any natural disaster.

Description of Service

Emagined Security can deploy an incident response team to support an incident emergency. Our specialists provide immediate support and advice, efficiently, expeditiously, and with confidentiality. We will quickly assess the magnitude of the problem.

If the incident can be handled internal to the organization, our staff will consult with the organization as to the appropriate actions to take. If the incident cannot be dealt with internally, we will deploy a team who will perform on-site incident management, develop an action plan to secure the impacted systems, and support the organization in restoring operations to a secure level as quickly as possible.

Should the incident prove to be criminal in nature, Emagined Security will assist in collecting and handling data to be used as evidence. We employ a team of highly trained and experienced individuals whose strengths lie in the area of Cyber Forensics.

Once the situation has been contained and no longer poses an immediate threat, our team will provide a detailed report stating the nature of the problem and the final resolution. Additionally, our staff can work with your organization to provide ongoing assistance and recommendations where needed.